



16 March 2020

Valued clients and service provider colleagues,

I wish to provide you with an update as to Aon Cayman's response to the COVID-19 outbreak.

As you can imagine we take our obligations seriously with regard to the physical and emotional health of our staff and their families and believe we have acted appropriately in the current environment. Our Cayman staff are well used to Business Continuity planning ("BCP") in light of hurricane exposure. We have as of today activated our BCP plan with almost all staff working remotely with tested and viable consistent connectivity to the office. All staff are contactable via email and mobile and all are functional.

In short, it's business as usual and though we may not be seeing each other for a while we will remain in regular communication and you should see little by way of service interruption.

Please do not hesitate to contact me or another member of your Aon Cayman team with any queries as they may arise.

Wishing you and yours' all the very best through this difficult period. Stay safe and healthy.

A handwritten signature in black ink, appearing to read 'Adrian P. Lynch'.

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