



BAF INSURANCE COMPANY (C A Y M A N) L T D.

IMPORTANT PLEASE READ

VERIFICATIONS, PRE-CERTIFICATIONS & CLAIMS SUBMISSION

In the event of a mandatory closure of our office, you are kindly asked to follow the below for the acceptance and transmission of approvals/correspondences and claim payments relative to verifications, pre-certifications and claims processing until further advised.

CUSTOMER SERVICE / VERIFICATIONS:

Please verify all coverage details and customer service issues through the following local numbers:

925-5676 / 925-2988 / 925-9198 / 916-3543

PRE-CERTIFICATIONS:

All pre-certification requests are to be e-mailed

caymancustomerservice@mybafolutions.com

CLAIMS SUBMISSION:

All claims and supporting documents are to be e-mailed to

caymancustomerservice@mybafolutions.com

In the event you cannot email you can use the following Fax Number

1 (786) - 999 – 0903