



## **BOGLE INSURANCE BROKERS LTD.**

*Solving tomorrow's problems today*

Dear Valued Clients:

April 19, 2020

Due to Government's instructions, we were required to close our offices. We will continue to service you through our online platforms, email and phone lines. Your safety and well-being, as well as that of our staff, are of the highest priority to us and we look forward to resuming our normal business activities as soon as possible. Please reach out to us as soon as possible if you are / will be encountering difficulties in keeping your premiums current so we may help explore available solutions to help you keep your coverage in force.

### **How to reach us:**

Telephone: Main switchboard: 949-0579. Our staff can still be reached on their usual extension numbers.

Email: Staff can still be contacted on their usual email addresses or the following general addresses can be used:

General Insurance queries and non-health claims: [service@bogleins.com](mailto:service@bogleins.com)

Health Insurance matters: [health@bogleins.com](mailto:health@bogleins.com)

**Payment of premiums:** For health insurance premiums paid via Bogle and all other insurance premiums, payment options include:

**In person or online payment through Royal Bank (RBC) or Cayman National Bank (CNB).** We are listed as "Bogle Insurance Brokers" on the drop-down list of vendors.

**For paying from banks other than CNB or RBC please deposit to our CNB accounts via ACH,** details below:

1. KYD A/C No. 011-12275
2. USD A/C No. 021-06526

If you are using these methods, you must include one or more of the following details to enable us to credit your payment correctly:

- Name of Insured
- Policy Number
- Business Name

**Please also include the type of policy, especially if you have multiple policies via Bogle Insurance Brokers (e.g. health, property, motor, etc.). It is recommended to please email us to advise us the date and sum paid.**

**Cheques:** (payable to Bogle Insurance Brokers Ltd.) only if direct payment via banks is not possible please. Please slide cheques well under the door of our office at Pasadora Place and email us to advise of payment being made. Please include the invoice or list the policy details on the memo section of the cheque.

**Cash:** cash cannot be accepted at this time except may be paid directly in person to credit of the Bogle accounts at RBC or CNB banks. Please ensure that identifying information of the Policy name details are stated on the deposit slip given to the bank teller and email us to advise the payment sum paid and policy details.

**Conversion rates:** If paying KYD premiums in USD, the rate is /.80. If paying USD policy in KYD, the rate is X.84

### **For Health Insurance Applications/Enrollments/Insured Change Requests/Terminations/ID cards/Claims**

For BAF & British Caymanian individual policies and all Cayman First, Fidelity and PALIG policies: contact [health@bogleins.com](mailto:health@bogleins.com) to request information or forms and to send completed forms for processing.

For Aetna, BAF, British Caymanian Generali group policies, forms and information can be requested from the insurer or [health@bogleins.com](mailto:health@bogleins.com). Payments, enrollment changes, and claims should be submitted directly to the insurer.

34 Pasadora Place, Smith Road. P.O. Box 701, Grand Cayman KY1-1107, CAYMAN ISLANDS

Tel: (345) 949-0579, Fax: (345) 949-0624